

About Providing An Interpreter

Title I of the Americans with Disabilities Act (ADA) requires employers with 15 or more employees to provide reasonable accommodations to the deaf and hard of hearing employees. Title II of the ADA requires state and local government entities to provide auxiliary aids and services when requested to ensure effective communication with people with hearing loss, and Title III of the ADA places a similar mandate on private entities doing business with the general public. The U.S. Department of Justice includes qualified interpreters among appropriate aids and services. The length, importance, and complexity of the communication, and the needs of the deaf or hard of hearing individual, will determine whether or not an interpreter is necessary for effective communication.

Missouri law requires that all interpreters practicing in our state must be licensed (RSMo 209.321.1), and that they must provide their services in accordance with the requirements of the Skill Level Standards rule (5 CSR 100-200.170). In order to obtain a license to interpret in Missouri, an interpreter must be certified in the Missouri Interpreters Certification System (MICS), or hold either an RID CI/CT, CSC or CDI certification or a NAD Level III, IV or V certification.

Interpreters are used to facilitate communication between hearing people and individuals who rely on sign language. They are bound by a code of ethics that requires them to be neutral and to hold all conversations confidential. When deaf and hard of hearing signers are provided with interpreters, they are able to participate in discussions fully and equally. Interpreters are used in various settings, including:

- Educational
- Employment
- Financial
- Government
- Medical
- Mental Health
- Legal
- Entertainment



MCDHH Mission Statement

The Missouri Commission for the Deaf and Hard of Hearing functions as an agency of the state to advocate for public policies, regulations, and programs to improve the quality and coordination of existing services for individuals with hearing loss, and to promote new services whenever necessary. To these ends, the Missouri Commission for the Deaf and Hard of Hearing works with individuals, service providers, businesses, organizations, and state agencies to improve the lives and opportunities of all Missourians with hearing loss.



Working to improve the
lives and opportunities
of all Missourians
with hearing loss!

Missouri Commission for the Deaf and Hard of Hearing

1103 Rear Southwest Boulevard
Jefferson City, MO 65109
(573) 526-5205 (V/TTY)
(573) 526-5209 (FAX)
MCDHH@mcdhh.mo.gov
www.mcdhh.mo.gov

Interpreter Referral Agencies Serving Missouri



Missouri Commission for the Deaf and Hard of Hearing

*Promoting Equal Access
for
People With Hearing Loss*



Columbia Area

Access Interpreter LLC

P.O. Box 126
Rocheport, MO 65279
(573) 445-5890 (V/TTY)
(573) 445-5892 (FAX)
Emergency Pager Service:
(573) 499-8404
access.interpreters.llc@gmail.com

Columbia Interpreting Services

12600 West Hwy EE
Rocheport, MO 65279
(573) 442-9876 (V/TTY)
(573) 442-0060 (FAX)
Emergency Pager Service:
(573) 499-7543 (V)
kalexcis@aol.com
www.columbiainterpretingservices.com

Kansas City Area



Able Hands Interpreting Services

P.O. Box 659
Liberty, MO 64069
(816) 838-4263 (V/TTY)
(816) 817-1020 (FAX)
interpreters@ablehands.net
www.ablehands.net



Deaf Expression

5725 Nieman, Suite E
Shawnee, KS 66203
(913) 268-3323 (V/TTY)
(913) 268-5500 (FAX)
deafexpression@sbcglobal.net
www.deafexpression.com



Interpreting Solutions

P.O. Box 245
Osawatomie, KS 66064
(913) 980-4120 (V)
(775) 245-5231 (FAX)
Emergency Pager Service:
loubertone@tmail.com
service@interpreting-solutions.com
www.interpreting-solutions.com



Kansas City Area

(Continued)

Sign Language Specialists

P.O. Box 954
Lee's Summit, MO 64063
(816) 246-8770 (V)
(816) 246-8531 (FAX)
(866) 372-1773 (Toll Free — V)
info@signlanguagespecialists.com
www.signlanguagespecialists.com

The Whole Person

3420 Broadway, Suite 105
Kansas City, MO 64114
(816) 561-0304 (V)
(800) 878-3037 (Toll Free — V)
(816) 753-8163 (FAX)
interpreters@thewholeperson.org
www.thewholeperson.org

Springfield Area

Associates in Sign Language

P.O. Box 1883
Nixa, MO 65714
(417) 889-8377 (V)
asl@mchsi.com

St. Joseph Area

Midland Empire Resources for Independent Living

4420 S. 40th Street
St. Joseph, MO 64503
(816) 279-8558 (V)
(816) 279-4943 (TTY)
800-242-9326 (Toll Free — V)
(816) 279-1550 (FAX)
meril@meril.org
www.meril.org



St. Louis Area

Ability Interpreting

P.O. Box 8236
Belleville, IL 62222
(618) 622-3320 (V)
abilityinterpreting@gmail.com

Deaf Interlink

P.O. Box 4070
St. Louis, MO 63032
(314) 837-7757 (V)
(314) 837-7470 (TTY)
(800) 330-7062 (Toll Free — V)
(314) 837-0777 (FAX)
info@deafinterlink.com
www.deafinterlink.com

Deaf Services

10537 Stephenson Drive
St. Louis, MO 63128
(314) 229-2922 (V)
(314) 849-1066 (FAX)
dlb@tmail.com
deafservices2004@netscape.net

Deaf Way Interpreter Referral

5240 Oakland Avenue
St. Louis, MO 63110
(314) 289-4294 (V)
(314) 289-4296 (TTY)
(866) 999-3929 (Toll Free — V)
(314) 289-4295 (FAX)
deafway@paraquad.org
www.deafway.net

TLC Interpreting Services

10738 Calvey Hills Road
Catawissa, MO 63015
(636) 274-1476 (V/TTY)
(636) 485-4863 (Mobile)
(636) 274-1476 (FAX)
tlc@signcity.org
www.tlcinterpreting.com

Freelance Interpreters

You can obtain the names and addresses of licensed freelance interpreters living in your county or neighboring counties by doing a search at <http://pr.mo.gov/licensee-search.asp>.

